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CONFIRMATION NO. 9174

SERIAL NUMBER	FILING or 371(c) DATE	CLASS	GROUP ART UNIT	ATTORNEY DOCKET NO.
09/896,254	06/29/2001 RULE	705	3692	YOR920010334US1
APPLICANTS Joseph L. Hellerstein, Ossining, NY; Gautam Kar, Yorktown Heights, NY; Alexander Keller, Mamaroneck, NY; W. Nathaniel Mills III, Coventry, CT; John F. Morar, Mahopac, NY;				
** CONTINUING DATA ***** <u>None</u> <u>IN</u>				
** FOREIGN APPLICATIONS ***** <u>None</u> <u>IN</u>				
** IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 08/17/2001				
Foreign Priority claimed <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No 35 USC 119(a-d) conditions met <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Verified and Acknowledged <u>/NGA B.NGUYEN/</u> Examiner's Signature	<input type="checkbox"/> Met after Allowance <u>NN</u> <u>Initials</u>	STATE OR COUNTRY NY	SHEETS DRAWINGS 6	TOTAL CLAIMS 39- 36
INDEPENDENT CLAIMS 4				
ADDRESS RYAN, MASON & LEWIS, LLP 90 Forest Avenue Locust Valley, NY 11560 UNITED STATES				
TITLE Automated service level management in financial terms				
FILING FEE RECEIVED 1262	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit	